

Privacy Policy

Effective Date: October 2026.

UNO Mortgage, LLC (“UNO Mortgage,” “we,” “us,” or “our”) respects your privacy and is committed to protecting the information you provide to us through our website, forms, telephone communications, email, text messaging, and other services.

This Privacy Policy explains how we collect, use, disclose, and protect information provided by visitors and prospective or existing customers.

1. Information We Collect

Depending on how you interact with us, we may collect information such as:

- Name
- Mailing address
- Email address
- Telephone or mobile phone number
- Information submitted through contact, mortgage inquiry, or loan application forms
- Information related to your mortgage or financing inquiry
- Communications and correspondence you have with us
- Information automatically collected when you visit our website, such as IP address, browser type, device information, and website usage information

We only request information that is reasonably necessary for the purposes described in this Privacy Policy or as otherwise required or permitted by law.

2. How We Use Your Information

We may use information we collect to:

- Respond to your questions and requests
- Contact you regarding your mortgage inquiry or application
- Provide information about our mortgage products and services
- Schedule appointments and communicate with you regarding your loan
- Provide customer service and account-related notifications
- Send communications you have requested or consented to receive, including SMS/text messages
- Improve our website, services, and customer experience
- Comply with applicable laws, regulations, and legal obligations

- Protect the security and integrity of our website and business

3. Text Messaging and SMS Information

If you voluntarily provide your mobile telephone number and separately opt in to receive text messages from UNO Mortgage, LLC, you may receive SMS messages related to your mortgage inquiry, application, account, appointments, services, updates, or communications from your designated representative.

Message frequency may vary. Message and data rates may apply.

You may opt out of SMS communications at any time by replying **STOP** to any text message. You may request assistance by replying **HELP**.

Your consent to receive SMS messages is not a condition of purchasing any goods or services.

SMS Privacy

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All categories of information described above exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may use service providers to facilitate the delivery of text messages and other communications on our behalf, as permitted by applicable law. Such service providers may process information solely for purposes of providing services to UNO Mortgage, LLC.

4. Information Sharing

We may share information when reasonably necessary to provide our services, process your mortgage inquiry or application, operate our business, comply with legal or regulatory requirements, prevent fraud, protect our rights, or as otherwise permitted or required by applicable law.

We do not sell your personal information.

We do not share mobile information or SMS opt-in information with third parties or affiliates for their own marketing or promotional purposes.

5. Cookies and Website Technologies

Our website may use cookies, pixels, analytics tools, or similar technologies to improve website functionality, understand website traffic, and improve our services.

You may be able to control certain cookies through your browser settings. Disabling cookies may affect certain website functionality.

6. Information Security

We use reasonable administrative, technical, and physical safeguards designed to protect information from unauthorized access, use, alteration, or disclosure.

However, no website, electronic transmission, or storage system can be guaranteed to be completely secure.

7. Third-Party Websites

Our website may contain links to websites or services operated by third parties. We are not responsible for the privacy practices or content of third-party websites.

We encourage you to review the privacy policies of any third-party websites you visit.

8. Children's Privacy

Our website and services are not directed toward children under the age of 13. We do not knowingly collect personal information from children under 13.

9. Your Choices

You may contact us to request information about how your personal information is used or to request that we update inaccurate information, subject to applicable legal and regulatory requirements.

You may also opt out of SMS communications at any time by replying **STOP** to a text message.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

11. Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact:

UNO Mortgage, LLC

2801 E Camelback Rd Suite 200-37

Phoenix, AZ 85016

(602) 888-7939

Important Mortgage Privacy Notice: This website Privacy Policy is intended to supplement, and does not replace, any separate privacy notices or disclosures that UNO Mortgage, LLC may be required to provide under applicable federal or state financial privacy laws.